Brown-Forman Corporation Global Logistics

Sherree Hockensmith March 13, 2013



Brown Forman Corporation Overview

- Started under George Garvin Brown in 1870.
- Produced top shelf whiskey in sealed glass bottles.
- Among the top ten largest spirit companies in the United States.
- ◆ Has more than <u>25</u> brands
- Markets to approximately 160 countries throughout the world.

Brands



Canadian Mist® Blended Canadian Whisky

Canadian Mist[®] Black Diamond Canadian Whisky

Chambord® Liqueur

Chambord® Flavored Vodka

Collingwood® Canadian Whisky

Don Eduardo[®] Tequilas

Early Times® Kentucky Whisky

Early Times 354 Kentucky Bourbon Whisky

Early Times* Fire Eater

el Jimador® Tequilas

el Jimador[®] Tequila Cocktails

Finlandia® Vodkas

Finlandia® Frost

Finlandia® Platinum

Gentleman Jack® Rare Tennessee Whiskey

Herradura® Tequilas

Jack Daniel's Tennessee Whiskey

Jack Daniel's® Single Barrel Tennessee Whiskey

Jack Daniel's Country Cocktails®

Jack Daniel's® Ready to Drink Cocktails

Jack Daniel's® Tennessee Honey Liqueur

Korbel® California Champagnes

Little Black Dress® Vodka

Maximus® Vodka

Old Forester® Kentucky Straight Bourbon Whisky Pepe Lopez® Tequilas

Sonoma-Cutrer® Wines

Southern Comfort®

Southern Comfort® 100 Proof

Southern Comfort® Bold Black Cherry

Southern Comfort® Fiery Pepper

Southern Comfort® Lime

Southern Comfort® Special Reserve

Tuaca® Liqueur

Woodford Reserve® Kentucky Straight Bourbon Whiskey

Woodford Reserve® Double Oaked

 Brown-Forman's brands are supported by nearly 4,000 employees. For more information about the Company, please visit http://www.brown-forman.com

Production & Copacking Locations



Supply Chain Logistics

- Manage Logistics services for :
 - **Spirits**
 - Wines
 - **Bulk Product**
 - Point Of Sale Items
 - Raw Materials
 - **Barrels**
 - ▶ HazMat Shipments

Supply Chain Logistics

- Provide expertise to deliver B-F products globally:
 - On-time
 - In-tact
 - Cost effectively

while complying with global regulations including those specific to the alcoholic beverage industry.

Supply Chain Logistics

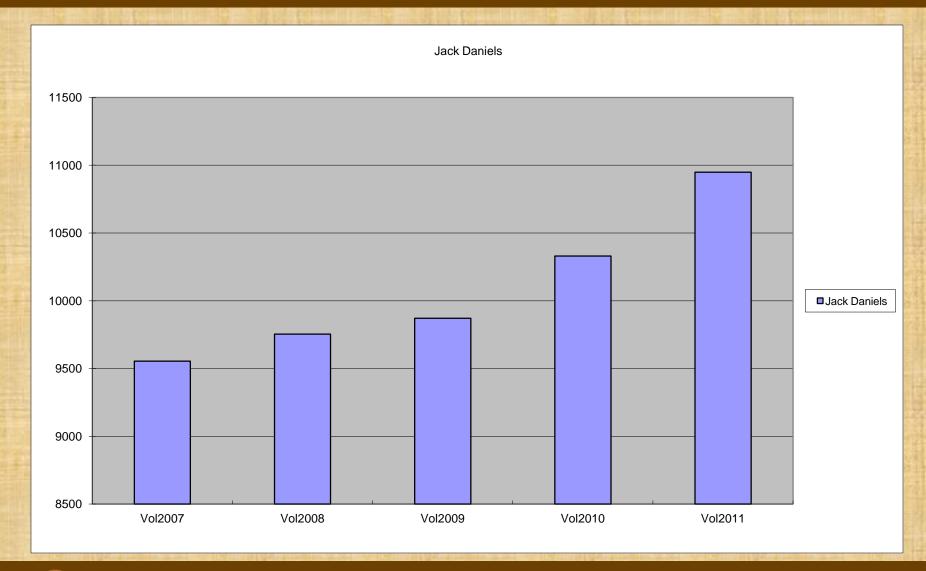
- Manage key Service Providers
 - Non Vessel Operating Common Carrier (NVOCC)
 - Freight Forwarders
 - Custom Brokers
 - Carriers
 - > 3PL Warehouses

Preferred Terms of Sale

- Carriage Paid to Named Destination (CPT) or Carriage and Insurance Paid to Named Destination (CIP) preferred Incoterms® 2010 which is used for any mode of transportation.
- Risk of loss and title passes when goods ship from our warehouse/shipping facility
- ♦ Why?
 - Manage Carriers
 - Manage KPI on Transit Time
 - Manage Service

Jack Daniel's Tennessee Whiskey Top 20 Markets S. Africa Australia Source: IWSR 2011

Jack Daniel's Growth



Jack Daniels



Southern Comfort Top 20 Markets



Southern Comfort - Rest of World Markets



Modes of Transportation

- Ocean Containers
- Ocean Bulk Tanks
- **♦** Truck
- ◆ Truck Bulk Tanks
- ◆ Intermodal
- **♦LCL**

- **♦LTL**
- **♦ IBC Totes**
- **♦** Drums
- **♦** Air
- Pails

Exporting to Global Market

Canada – Intermodal and Truck

Mexico – Truck through Laredo, Texas

- ◆ Rest of World
 - Truck
 - Rail
 - Vessel

Today's Challenges

Holding costs down while maintaining or improving service levels:

- ◆ Increased charges for chassis usage in mid-west
- Increased cost for rail transportation charges in U.S.
- Repositioning costs to supply equipment to Lynchburg,
 Tennessee and Louisville, Kentucky
- Increased costs for overseas services delivered to the door in Europe
- Increased cost for drayman

Naming of Global Products

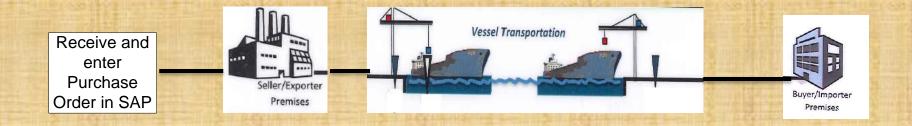
- Harmonized Tariff Classification (HTS) vs. product description
- Investigate destination restrictions on importing
- U.S. Naming is not as restrictive as Global
 - Jack Daniels Tennessee Honey
 - ▶ Honey forbidden import in United Kingdom
 - Jack Daniels White Rabbit Saloon
 - Issue importing livestock

Background in Tracking Arrivals

- In 2006 manually tracked top 10 prepaid export JD markets in an Excel spreadsheet
- Manual process for all to find out shipment status by going to each carrier's website
- Initiated project in 2007 to explore options for software to provide B-F and Consignee details on shipments for inventory management of goods
- In 2008 selected software provider

Partnership with Amber Road Begins

 Software parameters defined to monitor prepaid full load ocean shipments from the time order is received until delivered at destination port or warehouse



Amber Road Track & Trace Today

- Provides visibility to the delivery process of all Brown-Forman prepaid ocean shipments for both B-F and Customer
- Supplies alerts to shipper and consignee on shipment activities
- Provides customized reporting on Supply Chain performance

Customer Benefits

- Track shipment from time it leaves production facility to destination without calling BF
- Set alerts to monitor arrivals
- ◆Run reports

B-F Benefits

Brown-Forman - visibility to analyze, investigate, and resolve shipment issues and monitor the following metrics on a longterm basis to help with continuous improvements:

- Carrier performance
- Transit times
- Warehouse delivery
- Order schedules
- Equipment utilization
- Mitigate risk Risk Mgmt and Customs-Trade, Partners Against Terrorism (C-TPAT)

Decision Validated

Continued growth of shipments

◆ Increased carrier base

Increased customer base

◆ Increased internal users

Comparison of Tracking Shipments

Manual vs. Automated Statistics

Prepaid Ocean Customers	<u>F'07</u>	<u>F'12</u>
Number of Sold To's	20	84
Number of Ship To's	30	158
Number of Shipments	1,985	4,733

Amber Road Track and Trace Statistics

Statistics from System today:

Number of Carriers23

External Users signed up to use T&T 130

Internal Users signed up to use T&T 84

Lessons Learned

Don't underestimate long term partnerships

Expect the unexpected

◆ Think outside the box

◆ Be Flexible

What's Next Globally?



Questions?

◆ Thank you for your time today!

